

## Availity® Participating Provider EDI Training Webinars – November 2009

The following is a list of available training webinars / dates that Availity® will be offering to their **participating providers** during November, 2009. Availity **participating providers** can enroll in any of these webinars by simply logging into the secure Availity Portal and selecting **FREE TRAINING** from any page.

Please see the brief descriptions of each training session provided below the table. If you have any questions on the topics below or just want to learn more about Availity, please enroll in a training session today.

Day	Date	Time CT	Time ET	Training Title
Wed	11/11/09	11:00	12:00	Primary Access Administrators (PAA) Training
Thurs	11/12/09	11:00	12:00	Availity 101: An Introduction to Availity for new users
Fri	11/13/09	1:00	2:00	CarePrescribe: Availity's ePrescribing Solution
Mon	11/16/09	1:00	2:00	Authorizations and Referrals Training
Tues	11/17/09	9:30	10:30	Facility Web Claim Submission & Inquiry
Wed	11/18/09	11:00	12:00	EDI Training for Availity EDI Submitters
Fri	11/20/09	10:00	11:00	Eligibility and Benefits Inquiry Training (for non-Florida providers)
Mon	11/23/09	10:00	11:00	Professional Web Claims Submission & Inquiry for Professional Claim Submitters (CMS-1500)
Tues	11/24/09	10:00	11:00	CareProfile: Electronic Health Records
Mon	11/30/09	11:00	12:00	CareProfile: Electronic Health Records

**CarePrescribe: Availity's ePrescribing Solution** - Learn how your prescribing physicians and agents can electronically write and send new prescriptions and renewals for free directly to a patient's pharmacy of choice with Availity CarePrescribe, powered by Prematics™. This webinar provides registration and desktop application training. This webinar is approximately 60 minutes. Plan to attend this webinar using a computer and telephone. Your web conference host will provide the telephone audio information.

**Facility Web Claim Submission & Inquiry** - Is your office still submitting UB-04 paper claims? If yes, this training is for you. Learn how to use Availity's free web claim submission forms to quickly submit a real-time, electronic claim or encounter to multiple payers. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. *(Please note: this training is for non-EDI submitters.)* Availity's Facility Claim Submission feature allows you to quickly submit a real-time, electronic claim or encounter. This feature can dramatically accelerate the claims and reimbursement process. Availity offers various quick forms and one detailed form for Facility claims.

**Eligibility and Benefits Inquiry Training** (for non-Florida providers) - Learn how to submit eligibility and benefits inquiries and interpret the results returned by the payer. The Eligibility and Benefits Inquiry feature allows you to verify eligibility for a patient and confirm the benefits covered under the member's contract. Also learn how other Availity products integrate with the Eligibility & Benefits feature, including CareCollect and CareRead.

**Professional Web Claims Submission & Inquiry for Professional Claim Submitters (CMS-1500)** - Is your office still submitting CMS-1500 paper claims? If yes, this training is for you. Learn how to use Availity's free web claim submission forms to quickly submit a real-time, electronic claim or encounter to multiple payers. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. *(Please note: this training is for non-EDI submitters.)*

**Authorizations and Referrals Training** - Learn how to submit referral and authorization requests and inquiries using the Availity's Health Care Services Review and Inquiry features.

**EDI Training for Availity EDI Submitters** - Interested in learning more about the Availity EDI process? Learn how to submit EDI batches using Availity's Send and Receive EDI Files functionality. Additionally, learn about other submission methods and how to utilize Availity's EDI Guidelines, help feature, and dashboard reports. During the second half of the training, learn in a step-by-step process how to interpret EDI reports and when they are generated in the EDI process. We will discuss each Availity EDI report. Also, learn how to access and update your organization's EDI reporting preferences.

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**Primary Access Administrator (PAA) Training-** This training is essential for your organization's PAA. Learn how to perform the account administration functions, such as registering new users, assigning business functions to users, and more.

**Availity 101: An Introduction to Availity for new users** - Are you new to using Availity? Do you want to learn more about navigation and tips? Join this introductory webinar to learn more.

**CareProfile: Electronic Health Records** - Availity CareProfile<sup>SM</sup> provides clinically-relevant information to consider at the point of patient care. It enables real-time access to claim history from multiple health plans, including lab, lab results, radiology, immunization, and prescription history as well as diagnoses and associated procedures. This consolidated, electronic view of patients' health care services across providers and participating health plans helps improve patient safety and eliminate duplicate medical procedures, aids in reducing unnecessary services, and can protect against fraud. This webinar is approximately 60 minutes. Plan to attend this webinar using a computer and telephone. Your web conference host will provide the telephone audio information.

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Availity is solely responsible for scheduling of the sessions and all requirements related to the Webinars. If you have questions regarding these Webinars, please contact Availity Client Services at (800) AVAILITY (282-4548) Monday through Friday from 7 a.m. to 6 p.m. CT

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