

On a monthly basis BCBSIL updates policy and procedures in the Provider Manual. Listed below are the June 2009 updates. Go to <http://www.bcbsil.com/provider/securedpage.htm> to view the updated policy and procedures.

**Updated HMO, BlueChoice, BlueChoice Select and PPO Policy and Procedures for June 2009**

<b>Policy Name</b>	<b>Policy Number</b>	<b>Product</b>	<b>Provider Manual Location</b>
Corrective Action for Failed Utilization Management Audit of Participating IPAs	Administrative 33	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
IPAs Request for Member Transfer	Administrative 28	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
Oversight of Contracted Vendors	Quality Improvement 3	HMOI, BA HMO, BlueChoice, PPO	HCM Policy and Procedure – Quality Improvement