



BlueCross BlueShield
of Illinois



We are with you in your fight against cancer.

Getting a cancer diagnosis is never easy, but we are here to help.

The Cancer Services and Support program is available to you at no additional cost through your health plan with Blue Cross and Blue Shield of Illinois. This program gives you the tools, resources and expertise to help you before, during and after cancer treatment.

BCBSIL provides these services to you and your family: Cancer Services and Support Hub (New in 2025¹)

The new personalized Hub features your benefits information, cancer support resources, connect to care options and more — all in one place.

Expert Review and Support

You can ask to have a cancer expert review your case. This specialist will keep in touch with your doctor to discuss your treatment plan and possible clinical trials. If you have a rare or complex cancer, your case will automatically be sent for expert review.²

1. The Cancer Services and Support Hub will launch January 2025.

2. Check your Summary of Benefits or Health Plan to determine if you have this benefit.

How The Program Works



Our cancer care nurses are here with you throughout your journey.

Diagnosis

- Help figure out what you need
- Share information on support programs
- Explain your benefits
- Plan next steps

Treatment Decision

- Prepare you for medical visits
- Provide education on treatments
- Guide you on important issues (like fertility preservation)
- Refer you for a second opinion or provide information on clinical trials, if needed

Active Treatment

- Provide clinical and emotional support
- Share details on possible side effects of treatments
- Aid with any medication concerns

Post Treatment

- Support you in understanding your post treatment plan
- Remind you to schedule your follow-up care
- Offer ongoing education



Contact BCBSIL so we can help you get the care you need.

It's important to reach out to us as soon as you get a cancer diagnosis. Log in to **Blue Access for MembersSM** at bcbsil.com and select **Cancer Support Services**. Also, you can call the number on the back of your member ID card and ask for a cancer care nurse.