



Provider Onboarding Form User Guide for Individual/Solo Providers

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Access the Provider Onboarding Online Form

- 1. For best results use the Google Chrome browser.
- 2. To access the form from the Blue Cross and Blue Shield of Illinois website, click the **Providers** tab.

ñ	Network Participation	Claims and Eligibility	Education and Reference Center	Clinical Resources	Pharmacy Programs	Standards and Requirements
	atura de Dantiaia					
N	etwork Particip	pation				
N	etwork Participatio	on				
Jo	in Our Network					
W	elcome to Our Ne	twork				
M	ledicaid					
M	ledicare Advantage	e Plans				
0	ontracting					
0	redentialing					
PI	rovider Network Co ssignments	onsultant				
	- if and the date W	and the formation of				

- 3. On the Providers tab, select the Network Participation tab and then select Join Our Network from the list of options.
- 4. Click the link to the Provider Onboarding Form.



- 5. The Provider Enrollment form opens.
- **6.** A disclaimer appears reminding you that there are additional processes outside of the enrollment process that need to happen before you are accepted as a participating provider.



New Application or Retrieve Saved Application

Note: Click the 🕐 for more information about the field.

- 1. Use Chrome Brower and do not use autofill to complete the form.
- 2. To start a new application, select the New Application button and answer the security questions.

New Application: To submit a new application, choose New Application radie Institun	New / Retrieve Saved Application	.*
 Choose Security Guardians 1 and 2 and enter your new security answers to continue. 	Retrieve Sevel Application	
Retrieve Saved Application:	Security Questions 1*	Security Answer 1*
 To complete and submit a saved application, choose Rebieve Saved Application radio buffor. 		
Provide Application ID and answer the Security Guestions 1 and 2 to retrieve the saved application.	Security Questions 2 *	Security Answer 2*
Partially Seved Application must be completed and submitted within 30 days. After 30 days application will not be available to retrieve.		
This form is not for credentiating and providers must complete a CAGH application.		

To retrieve a Saved application, enter the application ID and answer the security questions using the same answers used to complete the initial form (capitalization and spelling matter!)
 A particular Saved Application prove the same listed and submitted within 20 days. After 20 days the same list has a spelling matter by the same list has a spelling matter.

A Partially Saved Application must be completed and submitted within 30 days. After 30 days, the application will not be available to retrieve.

Required * New / Retrieve Saved Application: * New Application Retrieve Saved Application Application ID * 55866 Security Questions 1 * What is the name of the city you were be: Security Questions 2 * Security Answer 2 * What is the name of we first set?			
New / Retrieve Saved Application: * New Application Retrieve Saved Application Application ID * S5386 Security Questions 1 * What is the name of the city you were be * Security Questions 2 * Security Answer 2 * What is the name of we first set?	Required *		
New Application Retrieve Saved Application Application ID* 553866 Security Questions 1* What is the name of the city you were bc Security Questions 2* Security Answer 2* What is the name of we first net?	New / Retrieve Saved Application: *		
Retrieve Saved Application Application ID * S5366 Security Questions 1 * Vihat is the name of the city you were bc * Security Questions 2 * Security Answer 2 * Vihat is the name of way first net?	New Application		
Application ID * 55366 Security Questions 1 * What is the name of the city you were b: - Security Questions 2 * Security Answer 2 * What is the name of way first net?	Retrieve Saved Application		
Security Questions 1* Security Answer 1* What is the name of the city you were bc - Security Questions 2* Security Answer 2* What is the name of wars first cet?	Application ID *		
Security Questions 1 * Security Answer 1 * What is the name of the city you were be Security Questions 2 * Security Answer 2 * What is the name of wars first cet?	553866		
What is the name of the city you were be - Security Questions 2 * Security Answer 2 *	Security Questions 1 *	Security Answer 1 *	
Security Questions 2 * Security Answer 2 *	What is the name of the city you were bc -		
What is the name of your first net?	Security Observing 2*	Security Answer 2	
	What is the name of your first pat?	Security Missier 2	

4. Click Save and Exit and be sure to note your Application ID number. You will need the Application ID and the answers to the security questions to log back in.



5. You may utilize the Walk Me Through button to get helpful tips as you complete the application. You must fill out all required red asterisk (*) fields to proceed.



6. Click the **Continue to Enter Your Information** button at the bottom of the screen.



Select Participation

This section allows you to enter submitter information and to select the type of participation you prefer.

1. Enter the name and contact information of the person submitting the form. All email correspondence related to this case will go to this contact.

Select whether to participate in network or participate out-of-network.

If you are a dental provider and would like to be setup as out-of-network for medical claims, select **out-of-network**.

Submitter Information	
Required •	
First Name *	Middle Initial
EX. JOHN	OPTIONAL
Last Name *	Suffix
EX. SMITH	OPTIONAL
Email Address *	Telephone Number *
EX. YOURNAME@EMAIL.COM	EX. (234) 567-8901
Job Title/ Position *	
EX. SUPERVISOR	
Please select from one of the follow	ing options: "
Participate in-network.	articipate out-of-network.

2. Click the Continue to Enter Your Information button.



In Network – Contract as a Solo Provider

Contracting is the process by which a provider applies for and obtains participation in the Blue Cross and Blue Shield of Illinois network(s).

1. Please note that as an individual provider you will not complete the Roster.

	New Updates to the Roster!
	Please note that our provider roster attachment for new and existing group onboarding was last updated on 9/22/2023.
1	You must download the new version from this page and submit it with your application.
	Download Roster Now

2. Select the **Contract as Solo Provider** button if you intend to contract as an Individual.

Note: If your Tax ID is registered with the IRS as a group or corporation (PC, LLC, PLLC, S-Corp) you must contract with Blue Cross and Blue Shield of Illinois as a group and not a solo provider even if there is only one rendering provider within your group. Please refer to the 147-C form issued from the IRS.

Note: If you need to change demographics under your current contract, please use the **Demographic Change Form**.

Quick Tip: If you wish to contract with our commercial PPO plans, you must select PPO Network and you may select Blue Choice PPOSM. This network is narrower and differs in its reimbursement from the PPO network.

Quick Tip: If you wish to participate in Blue Cross Community Health PlansSM or Blue Cross Community MMAI (Medicare-Medicaid Plan)SM, you must be registered with the Illinois Department of Healthcare and Family Services on the Illinois Medicaid Program Advanced Cloud Technology file.

Which fo	rm should I fill out?
Required	
Complet	e the form for: *
) Co	ntract as Solo Provider
Ad	I New Group/Clinic
Ad	d Providers to an Existing Group/Clinic
Vetworl	
Networl Select FIND Jnselec	all
Networl Select) FIND Unselec	all ue Choice PPO
Networl Select) FIND Unselec Bli Bli	all le Choice PPO le Cross Community Health Plan (Medicaid)
Networl Select FIND Unselec Bli Bli	all ie Choice PPO ie Cross Community Health Plan (Medicaid) ie Cross Community MMAI (Medicare-Medicaid Plan)
Networl Select FIND Unselec Bli Bli Bli Bli	all ie Choice PPO ie Cross Community Health Plan (Medicaid) ie Cross Community MMAI (Medicare-Medicaid Plan) ie Cross Medicare Advantage (PPO) SM (MA HMO) and Blue Cross Medicare Advantage (PPO) SM (MA PPC
Networl Select) FIND Unselec Bli Bli Bli Hi	all le Choice PPO le Cross Community Health Plan (Medicaid) le Cross Community MMAI (Medicare-Medicaid Plan) le Cross Medicare Advantage (HMO) ³⁴⁴ (MA HMO) and Blue Cross Medicare Advantage (PPO) ³⁴⁴ (MA PPC 10 Illinois *, Blue Advantage HMO ³⁴⁴ , Blue Precision HMO ³⁴⁴ and Blue FocusCare ³⁴⁴ networks
Networl Select) FIND Unselec Bli Bli Bli Bli Bli	all le Choice PPO le Cross Community Health Plan (Medicarid) le Cross Community MMAI (Medicare-Medicaid Plan) le Cross Medicare Advantage (HMO) SM (MA HMO) and Blue Cross Medicare Advantage (PPO) SM (MA PPC IO Illinois ¹ ; Blue Advantage HMO SM ; Blue Precision HMO SM and Blue FocusCare SM networks 'Blue Plus

Click Continue to Enrollment.

Disclaimer

On the next screen you will see this **Disclaimer**. You must wait until your application has processed before you are considered a contracted provider.



Enroll as a Provider

In this section you will provide important details about the individual provider or group/clinic and the services they will provide.

A. Practitioner Information

1. Open the section by clicking the arrow in the title bar.

Practitioner I	nformation		
Fractioner	mormation		

2. Indicate if the provider is currently in a residency program.

Note: If a user selects that they are in a residency program they will not be able to proceed with the form.

At a minimum, complete all required (*) fields. However, if additional data is recommended be sure to enter it now to prevent a delay in the processing of your request.

3. Select the primary provider type and primary provider specialty from the drop-down list.

Credentialing is the process by which Blue Cross and Blue Shield of Illinois reviews and validates the professional qualifications of physicians and certain other providers who apply for participation in our networks, ensuring they meet our professional standards.

Note: If the provider type requires Credentialing, you will be prompted for the Council for Affordable Quality Healthcare[®] number. The system checks to validate the number entered. **Learn more**.

Credentialing is required for Professional Provider Types: MD, DO, PsyD, PHD, AUD, BCBA, OD, DC, CNM, DPM, LCSW, LCPC, LMFT, PA, APN, ANP, CNP, CNS, LAC, DN and RD.

Enter a valid IL license or IN license if you are in Lake County, IN.

Quick Tip: Enter the Tax ID twice. Once the TAX ID is entered into the Confirm Tax Identification field, be sure click out of the box to ensure it matches the first TIN entered.

Note: An individual provider may contract under their Social Security Number or for more security, their IRS issued Tax ID.

Required •		
Is the provider currently in a residency program	?• Yes No 🔮	
Primary Provider Type * Select Provider Type	Primary Provider Specialty •	•
	Board Certified	
CAQH Number	License Number *	
EX. 1234567890	EX. 1234567890	
Tax Identification Number (TIN) *		
EX. 1234567890		
Confirm Tax Identification Number (TIN)*		
RE-TYPE THE TAX IDENTIFICATION NUMBER		

B. Personal Information

1. Open the section by clicking the arrow in the title bar.

At a minimum, complete all required (*) fields. However, if additional data is recommended be sure to enter it now to prevent a delay in the processing of your request.

Required *		
Same as Submitter		
First Name *	Middle Initial	
EX. JOHN	OPTIONAL	
Last Name *	Suffix	
EX. SMITH	OPTIONAL	
"itle(s) *	Date of Birth *	
elect)	MM/DD/YYY	

Click Continue to Enrollment.

C. Additional Personal & Practitioner Information

The section contains additional personal information about the individual. At a minimum, complete all required (*) fields. However, if additional data is recommended be sure to enter it now to prevent a delay in the processing of your request.

Note: Click the ? for more information about the field.

1. Open the section by clicking the arrow in the title bar.

At a minimum, complete all required (*) fields. However, if additional data is recommended be sure to enter it now to prevent a delay in the processing of your request.

dnieg .			
oplying As* 🕐			
Primary Care Physician/ Provider			
Specialty Care Physician/ Provider			
Additional Provider Type/ Specia	Ity/ Sub-Specialties		
Provider Type	inge over opperations		
	~	•	
Medical College Name			
EX: ALPHANUMERIC			
Medical College Start Date	Medical College End Date		
MMDD/YYYY	MMDD/YYYY		
Residency Hospital Name			
EX: ALPHANUMERIC			
Residency Start Date	Residency End Date		
MMDD/YYYY	MMDD/YYYY		
Medicare Number			
and a second of the second second			

3. *Note:* If the NPI number is invalid, you will receive a message. You will have to attach your NPI Enumerator Response in the Attachments section of this enrollment form.

If the NPI number is not recognized by nppes.com, the system will not allow you to submit the application.

4. Quick Tip: Cultural Competency Training is recommended for providers requesting participation in Medicaid networks.

DEA Number	
EX. 1-9 ALPHANUMERICAL NUMBER	
Hospital Admitting Privileges	Admitting Hospital Type 2 NPI
HOSPITAL NAME FOR PRIVILEGES	EX. 1234567890
+ Add Hospital Admitting Privileges	
Ambulatory Surgery Center Privileges EX. 1234567890	
Language(s) Spoken	
Cultural Competency Training Completed?*	Completion Date
Yes No	MWDD/YYYY
Type 1 NPI (Individual) * EX. 1234567890	
Social Security Number	
EX. 123456709	
Confirm Social Security Number	
RE-TYPE THE SOCIAL SECURITY NUMBER	
Ethnicity	
	~

D. Office Physical Location

Enter information about the physical location(s) of the office(s).

1. Open the section by clicking the arrow in the title bar.

(D) Office Physical Location

^

2. If you have multiple offices in one Street Address, be sure to include the Suite Number for each. *Note:* A PO Box is not a valid entry for the Office Physical Location Address.

Note: You can enter multiple locations.

Kednieg -	
Location Name	Office Contact Name *
OPTIONAL	EX. JOHN SMITH
Telephone Number *	Fax Number
EX. (234) 567-8901	OPTIONAL
Address Line 1 *	Address Line 2
ex. Street Address	ex. Suite No.
City *	State *
ex. Springfield	Select State
Zipcode *	Email Address *
ex. 12345 or 123456789	EX. NAME@COMPANY.COM
	N/A
Appointment Phone Number *	Start Date at This Location *
EX. (234) 567-8901	MM/DD/YYYY
Location Offers Language Line Services	\$?* () Yes () No
Required for government business	
Lactation Service	
Do you provide lactation / breastfeeding education?*	support services, including counseling and
Yes No	

3. At a minimum, complete all required (*) fields. However, if additional data is recommended be sure to enter it now to prevent a delay in the processing of your request.

Medication Assisted Treatmen	t	
Is Medication Assisted Treatment for Opiok	I Use Disorders provided at this location?*	0
Is counseling provided for Opioid Use Diso	rders at this location?* 🔿 Yes 🔵 No	0
Is Physician authorized to dispense Medica Disorders?*	tion Assisted Treatment (MAT) for Opioid Use	0
Ves No		
Would you prefer to keep the MAT answers information with our members* Yes No	private? You can choose to not disclose this	
Servicing Practice Locations (check all th Patient's Hone Visits Only Patient's Work Place Visits Only Hospice Visits Only Nursing Home Visits Only Skilled Nursing Facility Visits Only	at apply]	
Service(s) performed at this location	Supervising Physician	
OPTIONAL	OPTIONAL	
+ Add Service	Supervising Physician Type 1 NPI Number	
	EX. 1234567800	
	Supervising Physician Specialty	

4. Enter Hours of Operation.

Note: Be sure to enter the Time Zone and if this is the Primary Location for this provider. You may also select the Option to include this location is accepting new patients.

+ Add Day

	This is Primary Location for this Provider This location is accepting new patients
Hours	of Operation* 🥑
Time Zone	
Ope	n 24/7 Office is closed By appointment only
Mon	Tue Wed Thu Fri Sat Sun
hh - Please	Depending Time Closing Time 00 - AM/PM - bh - 00 - AM/PM - Fill Form completely Fill Form completely Fill Form completely Fill Form completely
+Ad	d Time

Tips for Hours of Operation

- Add Time allows a maximum of three time sets.
- Times cannot overlap.

ope	m 24/7	Office	is clos	ed	1			By	1 0	ppoi	ntm	ent c	nly					
					C)			C		0							
Mon	Tu	e Wed	Thu		F	'n			S	ət	-	un						
(Opening	g Time				CI	01	ling	g 1	Time								
19 •	• 00	AM •		05	•		00	•		PM		•						
	00 -			hh			00			AM	PM			Delet	e Time	a.		

- Add Day function allows a maximum of 7 days.
- Each day can be used only once in a single time block.



If any of the network(s) selected in the **Enter Your Information** section are Medicare or Medicaid networks, the Treating Categories are required.

the following standards in accordance	e with American with Disabilities Act? *
Yes No	
es, please check at least one:	
Site Accessible	Exam Table
Parking Accessibility	Office Reception Area
Exterior Building	Close Proximity to Public Transportation
Interior Building	Restroom
Exam Room	Scale
	Wheelchair Accessible Hallways
Accessible Grab Bars	Wheelchair Accessible Service Counters
Accessible Lifts	Wide Doorways and Passageways
Wheelchair Accessible Drinking	
Fountains	
ating Categories 0	
es the provider treat the following? ase check at least one:	
es the provider treat the following? see check at least one: Homebound	Co-Occurring Disorders
es the provider treat the following? ase check at least one: Homebound Homeless	Co-Occurring Disorders
is the provider treat the following? ise check at least one: Homebound Homeless Bilindness or Visually Impaired	Co-Occurring Disorders HIV/ AIDS Physical Disabilities
es the provider treat the following? ase check at least one: Homebound Homeless Blindness or Visually Impaired Chronic Illness	Co-Occurring Disorders HIV/ AIDS Physical Disabilities Deatness or Hard of Hearing

5. Please enter details, if applicable.

realized	Site Number		Tax ID
	EX. A12		EX. 1234567890
			Confirm Tax ID
			RE-TYPE THE TAX I
Community Mental Health	Center (CMHC)		
Name	Site Number		Tex ID
	EX. A12		EX. 1234667800
			Confirm Tax ID
			RE-TYPE THE TAX I
Rural Hoatth Clinic (RHC)		Name	lealth Bervices Facility
		_	rvice Agency (CBA)
Planned Parenthood		Core D	
Planned Perenthood		Name	

Click Save.

Note: It is important that you do this after creating each location. You will not be able to proceed with the enrollment process until the location is saved.

6. Once you save the location, a Card View is created.

Note: The 🔺 indicates that this location is the Primary Location.

If you need to edit the information, click *one of the constant of the constan*

0	
Address	
100 N Michigan Ave	
Chicago, IL 60601	
Phone	
3125551234	
*	0

7. If you need to add additional locations, click the Add New Location button.



- 8. Complete the applicable information and click **Save**.
- 9. Cancel button cancels your changes and returns you to the Card View.



Delete button deletes the location.



E. Additional Addresses & Contact Information

Enter any additional addresses and contact information for the locations.

1. Open the section by clicking the arrow in the title bar.

(E) Additional Addresses & Contact Information

2. You can enter different addresses for each of the address requirements or use the same address(es). Designate which address to use by selecting the appropriate option for each address type.

If you chose to use a different address, you are prompted to enter it.

Correspondence Address * 🧿	
Use different address	Same as Primary Office Physical Location
Billing Address *	
Use different address Same as Correspondence Address	Same as Primary Office Physical Location
Credentialing Address *	
Same as Primary Office Physical Location	Same as Correspondence Address
Same as Billing Address	Use different address

3. Enter the information for the Administrative Contact.

Administrative Contact *	
lame *	Job Title/Position *
x. John Smith	ex. Supervisor
elephone Number *	Fax Number
x. (234) 567-8901	Optional
mail Address *	
x. name@company.com	
N/A	
omments	
Optional	

F. Practice Information

This section contains information specific to the services the practice offers.

1. Open the section by clicking the arrow in the title bar.

Practice Information

2. Enter the **Telemedicine** and **Telehealth** information. At a minimum, complete all required (*) fields. However, if additional data is recommended be sure to enter it now to prevent a delay in the processing of your request.

Required *	What Types of Services do you of	ffer via Telehealth? Please select one *
	Telehealth - Medical Care	Telehealth - Other Medical Items or Services
Telemedicine	Telehealth - Consultation	Telehealth - Hearing Items or Services
	Telehealth - Hospice	Telehealth - Outpatient Mental Health Treatment Limitation
Do you render Telemedicine Services? * O Yes O No	Telehealth - Vision Items or Service	vices 2 Telehealth - Physical Therapy
Scheduling Telephone Number	Telehealth - Occupational Thera	ру
EX. (234) 567-8901	 Telehealth w/Family Caregiver in Difference 	fferent Place? Yes No
Same Phone Number as Primary Office Physical Location	Lab Services	
	Do you render Laboratory Services?*	Ves No
Telehealth	CLIA Number	Describe testing methodology
	EX. 12D4567890	EX. PHLEBOTOMY
Do you render Telehealth Services?* (Yes No		
Scheduling Telephone Number*		
EX. (234) 567-8901		
Same Phone Number as Primary Office Physical Location		
What Modality do you use? Please select one *		
Telehealth available via audio only		

G. Questionnaire – Section is not applicable to your plan



H. Attachments

In this section you will attach all the supporting documentation needed to complete your enrollment.



2. Select the document type from the list.

Required Documents:

All the document types are not required. We require a W-9 or IRS 147C for Individual provider enrollment.

3. Click the Upload **Document button**.

Locate the file on your hard drive and upload. Repeat steps 2-4 for each document.

Note: The "Disclosure of Ownership & Control Interest form" is not required by BCBSIL.

Note: Be sure you are attaching the correct document to the document type.

Enroll as a Provider	Do not add attachments until you a not be saved if not submitted.	re ready to submit the application. Attachments will			
Share your previder information with us to enroll as a provider.	Browse your PC to attach the required within the enrolment form. File cannot	files. Then, click on 'Upload' to save the attachments exceed 5MB. File formats accepted: brep, cloc, .docx.			
Ablank form of the "Disclosure of Ownership & Control Interest form"	.glf, jpeg, .jpg, .pdf, .prg, .txt, .xls, .xls 140 alohanumeic characters long.	An Attachment filename must be less than or equal to To contract as a Solo Provider a W9 or IB			
their website, e.g. the NM Plan Ink		147C is required			
na por jos are.	Select Document Type: 💿	Which documents are required?			
		~			
	Upload Document				

Attachment rips

- Only attach the documents requested in the list.
- Size cannot exceed 5MB.
- File names cannot exceed 140 characters.
- File types accepted: .bmp, .doc, .docx, .gif, .jpeg, .jpg, .pdf, .png.

If you uploaded a document in error, click **Remove** to delete it.

Test Document.pdf Remove 32 KB

I. Comments

This section allows you to enter comments.

1. Open the section by clicking the arrow in the title bar.



2. Type any comments, up to 2000 characters.

O	otional			

J. Attestation

This section serves as your confirmation that all information entered is accurate and complete.

1. Open the section by clicking the arrow in the title bar.

I certify that the information submitted w	ithin this form is accurate and complete.
Authorized Name *	Title *
EX. JOHN SMITH	EX. ADMINISTRATOR
Tax Identification Number *	Today's Date
EX. 1234567890	10/17/2023
Confirm Tax Identification Number *	
RE-TYPE THE TAX IDENTIFICATION NUM	BER

Review and Submit

Continue to Review Information	
Open each castion by disking the blue title be	r fo

1. Open each section by clicking the blue title bar for that section. Once each section is complete, a checkmark will appear on the section header, and you will be able to proceed through the form.



2. Example of a complete form. All sections have a checkmark and the **Continue to Review Information** button is active.

(A) Practitioner Informatio	n 🗸		
B Personal Information			
C Additional Personal & F	Practitioner Information 🗸		
D Office Physical Locatio	n 🖌		
E Additional Addresses 8	Contact Information 🗸		
Practice Information			
④ Questionnaire ✓			
(Fi) Attachments 🖌			
① Comments ✓			
(J) Attestation 🗸			

Click Continue to Review Information

 Example of incomplete application. Checkmarks are missing in Sections C, D, E, F, H and J and the Continue to Review Information button is greyed out. Please go back and complete the missing information. Once completed, the Continue to Review button will become active and change color to blue.

B Personal Information 🗸		~
C Additional Personal & Practitio	ner Information	~
D Office Physical Location		
E Additional Addresses & Contact	ct Information	~
F Practice Information		~
🜀 Questionnaire 🗸		~
H Attachments		~
1) Comments 🗸		
J Attestation		

4. If you want to abandon this enrollment and start over, click the **Start Over** button. You will lose all the data you have previously entered. You will receive a confirmation message asking if you are sure you want to do this.



5. When you are sure all data is complete and correct, click **Submit Enrollment**.



View Summary

1. Once you have submitted your enrollment, you will receive a summary page that shows the data that you entered and submitted. The Application ID is listed in the View Summary header.

	Print a copy for my records
View Summa	iry
Thank you for compl please note that you been completed, and Application ID: 5550	ting the BCBSIL enrollment. We will notify you once your application has been processed. If you requested to be contracted, claims may pay out of network for services rendered until your contracts have been accepted, the credentialing process has you receive an effective date. 1

2. If you want to print the summary, click the Print Friendly Version. You can then print the summary or save it as a PDF.

Print Friendly Version

3. If you have questions about your enrollment, contact our team using the **Provider Network Consultant Assignments list.**

Contact Us

For status or if you have questions regarding your submission please contact your network consultant or click here: https://www.bcbsil.com/provider/network/provider_network_consultant.html

Email Confirmation

 An email confirmation will be sent from Blue Cross and Blue Shield of Illinois to the contact listed on the Submitter Information page. The case number is listed in the email. The Case number (not the application ID) should be used to check Case Status in the Case Status Checker or when emailing your assigned Provider Network Consultant or PNC Mailbox.

BlueCross BlueShield of Illinois
Test,
Thank you for contacting Blue Cross and Blue Shield of Illinois.
This email is to acknowledge receipt of your request, case number 02192472, for Test Individual.
Once completed, a notification will be sent to the email address provided on your Provider On-boarding Form.
To check the status of your case, please click on <u>status checker</u> or for any questions, contact your Network Consultant or click here: <u>https://www.bcbsil.com/provider/network/provider_network_consultant html</u>
Sincerely, Blue Cross and Blue Shield of Illinois
Powered by: Salesforce TM
Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association
© 2024 Health Care Service Corporation. All rights reserved.

2. To check the status of your credentialing process, enter your NPI or license number in our **Credentialing Status Checker link**.

If you have questions about your enrollment, contact your assigned PNC or PNC Mailbox. **Professional PNC Assignment List**.

3. Once the application has completed processing and you are accepted as a provider into our Networks, you will receive a Welcome email with your networks and network effective dates. The Welcome email will be sent to the Submitter's email address.

Please check the Provider Finder to ensure your information is accurate.

To check the Provider Finder, click on link to the provider website.

Scroll down to bottom, click on Provider Finder

If any Demographic Information needs to be updated, please complete the **Demographic Change Form**.

Sample Welcome Email

Dear							
Congratulations, your requ Now that you are a network transactions, refer to the <u>C</u>	est to become a Blue C k provider, we strongly laims and Eligibility se	ross and Blue Shield of encourage you to use ction of our website.	of Illinois (B all available	CBSIL) contracted provider e electronic options. For more	has been app e information	roved. on electronic data interchang	e (EDI)
Network Name	Network Effective Date						
BCE - Blue Choice PPO Preferred	2023-03-31	BCO - Blue Choice Options	2023-03- 31	BCS - Professional Blue Choice PPO	2023-03-	PPO - Preferred Provider Organization	2023-03 31
Please verify that all your i Form. For any questions, c To view the BCBSIL Provi Need help getting started v	nformation is correct o ontact your Network C der Manual, access the with BCBSIL, locate yo	n our <u>Provider Finder</u> onsultant or click here Fee Schedule Reques ur assigned <u>Provider N</u>	8. If you new https://www t Form, or for Network Cor	ed to change existing demogr w.bcbsil.com/provider/netwo or general information, please nsultant. We look forward to	raphic inform rk/provider e visit our we serving you!	ation, complete the <u>Demograp</u> network_consultant html bsite at <u>bcbsil.com/provider</u> .	ehic Change
Sincerely,							

4. If you are new to Blue Cross and Blue Shield of Illinois be sure to visit the Welcome to Our Network page on our **website** where we list helpful tools and resources to get you started.



5. The page lists many helpful resources for both new and established providers.

Welc	ome to Our Network
Welcome to	Blue Cross and Blue Shield of Illinois! We're so glad you've chosen to join us as a participating provider.
Stop here i	f you haven't completed all the steps on our <u>Join Our Network</u> page.
Steps f	or Success
We know it the bottom	can seem like a lot to take in at first. Here's a to-do list to help you start to settle in. Contact information is included if you have questions.
Note: There participating	e may be differences for government programs (Medicaid/Medicare Advantage) and/or HMO members. Refer to you g provider agreement for more information.
Step 1	- Sign Up for Introductory Training
We offer fre links, dates,	e training, including on demand orientation modules for new providers. Visit our <u>Webinars and Workshops page</u> fo times and online registration.

If you have questions related to the Provider Onboarding Form or the Onboarding Process, please contact your assigned PNC or PNC Mailbox. Be sure to include all provider information: Name, Tax ID, NPIs, Case number, etc. **Professional PNC Assignment List**.