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BLUE CROSS AND BLUE SHIELD OF ILLINOIS RECEIVES FOUR-STAR AWARD FROM NATIONAL COMMITTEE FOR QUALITY ASSURANCE

BCBSIL recognized for its continuous commitment to high-quality, person-centered care

CHICAGO (Oct. 21, 2024) – [Blue Cross and Blue Shield of Illinois](#) was awarded a four-star rating from the National Committee for Quality Assurance (NCQA) in recognition for delivering high-quality service and coverage to members of the HealthChoice Illinois Medicaid and Medicare-Medicaid Alignment Initiative (MMAI) programs.

The NCQA is a private, non-profit organization dedicated to improving health care quality. BCBSIL is the only statewide Illinois health insurer to earn the NCQA four-star rating.

“We are honored to have earned a four-star rating from the NCQA for our work to further improve quality and health outcomes of our Medicaid and MMAI members across the state,” said BCBSIL Medicaid President Nancy Wohlhart. “This underscores our commitment to using analytics to promote health equity, prevention and public health statewide.”

The four-star rating recognizes Blue Cross and Blue Shield of Illinois for excellence in four dozen measures covering the quality of health care, favorability of member outcomes and member experience. This places BCBSIL in the top 20 percent of Medicaid health plans nationally.

BCBSIL serves more than 714,000 Medicaid and 20,000 MMAI members in all 102 Illinois counties and has participated in the state’s Medicaid program since 2014.

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Blue Cross and Blue Shield of Illinois is the largest health insurer in Illinois, serving 9 million members and operating in all 102 Illinois counties. BCBSIL is a division of Health Care Service Corporation, a Mutual Legal Reserve Company and an Independent Licensee of the Blue Cross and Blue Shield Association. Learn more at bcbsil.com and follow us on [Facebook](#) and [LinkedIn](#).

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. In recognition for its leadership in diversity, equity and inclusion, NCQA has won the Excellence in Diversity Award from the Chesapeake Human Resources Association. NCQA's website (ncqa.org) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at ncqa.org, on [Twitter @ncqa](#), and on LinkedIn at [linkedin.com/company/ncqa](https://www.linkedin.com/company/ncqa).