

## **Blue Cross Group Medicare Advantage Open Access (PPO)**

Blue Cross Group Medicare Advantage Open Access (PPO), Blue Cross Group Medicare Advantage Open Access (PPO), and Blue Cross Group Medicare Advantage Open Access (PPO) are a Medicare Advantage PPO plan with a Medicare contract. Enrollment in the Plan depends on contract renewal.

The benefit information provided does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call 1-866-390-4276 (TTY 711) and request the "Evidence of Coverage" or access it online at www.bcbsil.com/retiree-medicare-tools.

To join Blue Cross Group Medicare Advantage Open Access (PPO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and be a retiree, or Medicare-eligible dependent of a retiree, of City of Chicago.

Our service area includes anywhere in the United States.

For coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 7 days a week, 24 hours a day. TTY users should call 1-877-486-2048.

This document is available in other formats such as Braille, large print or audio.

For more information, please call us at 1-866-390-4276 (TTY users should call 711), 7 days a week, 8 a.m. to 8 p.m. or visit us at www.bcbsil.com/retiree-medicare-tools.

## **Understanding the Benefits**

**Blue Cross Group Medicare Advantage Open Access (PPO)** has a network of doctors, hospitals, pharmacies, and other providers. You may seek care from any provider that accepts Medicare and agrees to bill us. Your benefit levels are the same whether or not you utilize a network provider.

- You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.
- You can see our plan's Provider Directory and/or Pharmacy Directory at www.bcbsil.com/retiree-medicare-tools.

NOTE: Services with a \* may require prior authorization or a referral from your doctor.

Premiums and Benefits	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Premium Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Value Plus Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Value Plan
Monthly Plan Premium (includes both medical and drugs)		actual premiums you will pay, pleas ministrator. In addition, you must k	
Deductible	This plan does not have a deductible for medical services.	Your deductible is \$250 for in-network and out-of-network medical services with a coinsurance.	Your deductible is \$625 for in-network and out-of-network medical services with a coinsurance.
Maximum Out-of-Pocket Responsibility (does not include Part D prescription drugs)	<ul> <li>Your yearly limit(s) in this plan:</li> <li>\$1,000 for services you receive from in-network providers.</li> <li>\$1,000 for services you receive from out-of-network providers.</li> </ul>	<ul> <li>Your yearly limit(s) in this plan:</li> <li>\$2,000 for services you receive from in-network providers.</li> <li>\$2,000 for services you receive from out-of-network providers.</li> </ul>	<ul> <li>Your yearly limit(s) in this plan:</li> <li>\$5,000 for services you receive from in-network providers.</li> <li>\$5,000 for services you receive from out-of-network providers.</li> </ul>
Inpatient Hospital Care*	Our plan covers an unlimited number of days for an inpatient hospital stay.	Our plan covers an unlimited number of days for an inpatient hospital stay.	Our plan covers an unlimited number of days for an inpatient hospital stay.
	In-network: \$0 copay per stay Out-of-network: \$0 copay per stay	In-network: \$0 copay per stay Out-of-network: \$0 copay per stay	In-network: \$250 copay per day for days 1-7  Out-of-network: \$250 copay per day for days 1-7

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Outpatient	In-network: \$0 copay	In-network: \$0 copay	In-network: 20% of the total
Hospital*	Out-of-network: \$0 copay	Out-of-network: \$0 copay	cost
			Out-of-network: 20% of the total cost
Ambulatory Surgical	In-network: \$0 copay	In-network: \$0 copay	In-network: 20% of the total
Center (ASC)*	Out-of-network: \$0 copay	Out-of-network: \$0 copay	cost
			Out-of-network: 20% of the total cost
Doctor Visits*			
Primary care	• In-network: \$20 copay	• <u>In-network:</u> \$25 copay	• <u>In-network:</u> \$25 copay
provider	• Out-of-network: \$20	• Out-of-network: \$25	• Out-of-network: \$25
<ul> <li>Specialists</li> </ul>	copay	copay	copay
	• <u>In-network:</u> \$30 copay	• <u>In-network:</u> \$30 copay	• <u>In-network:</u> \$50 copay
	• Out-of-network: \$30	• Out-of-network: \$30	• <u>Out-of-network:</u> \$50
	copay	copay	copay

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Preventive Care*	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay
(e.g., flu vaccine,	Out-of-network: \$0 copay	Out-of-network: \$0 copay	Out-of-network: \$0 copay
diabetic screenings)	Important Message About What You Pay for Vaccines Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible. Call Customer Service for more information.	Important Message About What You Pay for Vaccines Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible. Call Customer Service for more information.	Important Message About What You Pay for Vaccines Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible. Call Customer Service for more information.
	*Other preventive services are available. There are some covered services that may have a cost.	*Other preventive services are available. There are some covered services that may have a cost.	*Other preventive services are available. There are some covered services that may have a cost.
Emergency Care	In-network: \$0 copay Out-of-network: \$0 copay	In-network: \$50 copay Out-of-network: \$50 copay	In-network: 20% of the total cost (Max of \$90)
	Cost share waived if admitted within 3 days for the same	Cost share waived if admitted within 3 days for the same	Out-of-network: 20% of the total cost (Max of \$90)
	condition.	condition.	Cost share waived if admitted within 3 days for the same condition.
Urgently Needed Services	In-network: \$0 copay Out-of-network: \$0 copay	In-network: 20% of the total cost (Max of \$65)	In-network: 20% of the total cost (Max of \$65)
	10 00puy	Out-of-network: 20% of the total cost (Max of \$65)	Out-of-network: 20% of the total cost (Max of \$65)

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Diagnostic Tests, Lab and Radiology Services, and X-Rays*			
<ul> <li>Diagnostic tests and procedures</li> </ul>	• In-network: \$0 copay Out-of-network: \$0 copay	• In-network: \$0 copay Out-of-network: \$0 copay	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>
• Lab services	• In-network: \$0 copay Out-of-network: \$0 copay	• In-network: \$0 copay Out-of-network: \$0 copay	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>
MRI, CAT Scan	• In-network: \$0 copay Out-of-network: \$0 copay	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>
• X-Rays	• In-network: \$0 copay Out-of-network: \$0 copay	• In-network: 20% of the total cost Out-of-network: 20% of the total cost	• In-network: 20% of the total cost Out-of-network: 20% of the total cost

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<ul><li>Hearing Services*</li><li>Medicare covered hearing exam</li><li>Hearing aid</li></ul>	<ul> <li>In-network: \$0 copay</li> <li>Out-of-network: \$0 copay</li> <li>Not Covered</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> <li>Not Covered</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> <li>Not Covered</li> </ul>
Dental Services*	<ul> <li>In-network: \$0 copay</li> <li>Out-of-network: \$0 copay</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>
<ul> <li>Preventive Dental</li> <li>Supplemental Dental Services</li> </ul>	<ul><li>Not Covered</li><li>Not Covered</li></ul>	<ul><li>Not Covered</li><li>Not Covered</li></ul>	<ul><li>Not Covered</li><li>Not Covered</li></ul>
<ul><li>Vision Services*</li><li>Medicare covered vision exam</li></ul>	<ul> <li>In-network: \$0 copay</li> <li>Out-of-network: \$0 copay</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>

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Medicare covered eyewear	<ul> <li>In-network: \$0 copay for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery</li> <li>Out-of-network: \$0 copay for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery</li> </ul>	<ul> <li>In-network: 20% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery</li> <li>Out-of-network: 20% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery</li> </ul>	<ul> <li>In-network: 20% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery</li> <li>Out-of-network: 20% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery</li> </ul>
Routine vision exam	Not Covered	Not Covered	Not Covered
• Routine eyewear	Not Covered	Not Covered	Not Covered
Mental Health Care*			
• Inpatient mental health	<ul> <li>In-network: \$0 copay per stay</li> <li>Out-of-network: \$0 copay per stay</li> </ul>	<ul> <li>In-network: \$0 copay per stay</li> <li>Out-of-network: \$0 copay per stay</li> </ul>	<ul> <li>In-network: \$250 copay per day for days 1-6 and \$0 copay per day for days 7+</li> <li>Out-of-network: \$250 copay per day for days 1-6 and \$0 copay per day for days 7+</li> </ul>

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<ul> <li>Outpatient</li> </ul>	Individual	Individual	Individual
group therapy/ individual therapy visit	<ul><li>In-network: \$0 copay</li><li>Out-of-network: \$0 copay</li></ul>	• <u>In-network:</u> 20% of the total cost	• In-network: 20% of the total cost
therapy visit	Group	• <u>Out-of-network:</u> 20% of the total cost	• <u>Out-of-network:</u> 20% of the total cost
	<ul><li>In-network: \$0 copay</li><li>Out-of-network: \$0 copay</li></ul>	Group	Group
	Out-of-ficework.	• <u>In-network:</u> 20% of the total cost	• <u>In-network:</u> 20% of the total cost
		• <u>Out-of-network:</u> 20% of the total cost	• <u>Out-of-network:</u> 20% of the total cost
Skilled Nursing Facility (SNF)*	In-network: \$0 copay per day for days 1-20. \$0 copay per day for days 21-100.	In-network: \$0 copay per day for days 1-20. \$178 copay per day for days 21-100.	In-network: \$0 copay per day for days 1-20. \$164.50 copay per day for days 21-100.
	Out-of-network: \$0 copay per day for days 1-20. \$0 copay per day for days 21-100.	Out-of-network: \$0 copay per day for days 1-20. \$178 copay per day for days 21-100.	Out-of-network: \$0 copay per day for days 1-20. \$164.50 copay per day for days 21-100.
Outpatient Rehabilitation*			
Physical therapy and	In-network: \$0 copay Out-of-network: \$0 copay	In-network: 20% of the total cost	In-network: 20% of the total cost
speech and language therapy visit		Out-of-network: 20% of the total cost	Out-of-network: 20% of the total cost

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Ambulance*			
• Ground services	<ul> <li>In-network: \$0 copay for each one-way trip</li> <li>Out-of-network: \$0 copay for each one-way trip</li> </ul>	<ul> <li>In-network: 20% of the total cost for each one-way trip</li> <li>Out-of-network: 20% of the total cost for each one-way trip</li> </ul>	<ul> <li>In-network: 20% of the total cost for each one-way trip</li> <li>Out-of-network: 20% of the total cost for each one-way trip</li> </ul>
Air services	<ul> <li>In-network: \$0 copay for each one-way trip</li> <li>Out-of-network: \$0 copay for each one-way trip</li> </ul>	<ul> <li>In-network: 20% of the total cost for each one-way trip</li> <li>Out-of-network: 20% of the total cost for each one-way trip</li> </ul>	<ul> <li>In-network: 20% of the total cost for each one-way trip</li> <li>Out-of-network: 20% of the total cost for each one-way trip</li> </ul>
Transportation*	Not Covered	Not Covered	Not Covered
Medicare Part B Drugs*			
Chemotherapy drugs	<ul> <li>In-network: 0% of the total cost</li> <li>Out-of-network: 0% of the total cost</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>
Other Part B drugs	<ul> <li>In-network: 0% of the total cost</li> <li>Out-of-network: 0% of the total cost</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>	<ul> <li>In-network: 20% of the total cost</li> <li>Out-of-network: 20% of the total cost</li> </ul>

	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Premium Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>SM</sup> Value Plus Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>SM</sup> Value Plan
PRESCRIPTION DR	UG BENEFITS		
Stage 1: Part D Deductible	\$100 per year for Part D prescription drugs	\$200 per year for Part D prescription drugs	\$400 per year for Part D prescription drugs
Stage 2: Initial Coverage	You pay the following (see table(s) below) until your total yearly drug costs reach \$4,660.	You pay the following (see table(s) below) until your total yearly drug costs reach \$4,660.	You pay the following (see table(s) below) until your total yearly drug costs reach \$4,660.
	Total yearly drug costs are the total drug costs paid by both you and our Part D plan.	Total yearly drug costs are the total drug costs paid by both you and our Part D plan.	Total yearly drug costs are the total drug costs paid by both you and our Part D plan.
	You may get your drugs at network retail pharmacies and mail order pharmacies.	You may get your drugs at network retail pharmacies and mail order pharmacies.	You may get your drugs at network retail pharmacies and mail order pharmacies.

## **Cost Shares During the Initial Coverage Stage**

Initial Coverage Stage: Standard Retail Pharmacy			
Standard Retail	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Premium Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Value Plus Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Value Plan
Tier 1:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Preferred Generic	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 2:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Generic	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 3:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Preferred Brand	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 4:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Non-Preferred Drug	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 5:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Specialty Tier	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 20%

Initial Coverage Stage: Standard Mail Order Pharmacy			
Standard Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Premium Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>SM</sup> Value Plus Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>SM</sup> Value Plan
Tier 1:	One-month supply: \$10	One-month supply: \$10	One-month supply: \$10
Preferred Generic	Three-month supply: \$30	Three-month supply: \$30	Three-month supply: \$30
Tier 2:	One-month supply: \$10	One-month supply: \$10	One-month supply: \$10
Generic	Three-month supply: \$30	Three-month supply: \$30	Three-month supply: \$30
Tier 3:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Preferred Brand	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 4:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Non-Preferred Drug	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 5: Specialty Tier	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 20%

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Stage 3: Coverage Gap	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that the a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$4,660.		
	See the table(s) below for your co "out-of-pocket costs" (your paym	osts during this stage. You stay in nents) reach a total of \$7,400.	this stage until your year-to-date

Coverage Gap Stage: Standard Retail Pharmacy				
Standard Retail	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>SM</sup> Premium Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>SM</sup> Value Plus Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Value Plan	
Tier 1: Preferred Generic	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 2: Generic	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 3: Preferred Brand	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 4: Non-Preferred Drug	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 5: Specialty Tier	One-month supply: 15%	One-month supply: 15%	One-month supply: 25%	
	Three-month supply: 15%	Three-month supply: 15%	Three-month supply: 15%	

Coverage Gap Stage	: Standard Mail Order Pharmacy	/	
Standard Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>SM</sup> Premium Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>SM</sup> Value Plus Plan	Blue Cross Group Medicare Advantage Open Access (PPO) <sup>™</sup> Value Plan
Tier 1: Preferred Generic	One-month supply: \$10	One-month supply: \$10	One-month supply: 25%
	Three-month supply: \$30	Three-month supply: \$30	Three-month supply: 25%
Tier 2: Generic	One-month supply: \$10	One-month supply: \$10	One-month supply: 25%
	Three-month supply: \$30	Three-month supply: \$30	Three-month supply: 25%
Tier 3: Preferred Brand	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 4: Non-Preferred Drug	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 5: Specialty Tier	One-month supply: 15%	One-month supply: 15%	One-month supply: 25%
	Three-month supply: 15%	Three-month supply: 15%	Three-month supply: 15%

	Blue Cross Group Medicare	Blue Cross Group Medicare	Blue Cross Group Medicare
	Advantage Open Access (PPO) <sup>™</sup>	Advantage Open Access (PPO) <sup>sM</sup>	Advantage Open Access (PPO) <sup>™</sup>
	Premium Plan	Value Plus Plan	Value Plan
Stage 4: Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail-order) reach \$7,400, you pay the greater of:	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail-order) reach \$7,400, you pay the greater of:	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail-order) reach \$7,400, you pay the greater of:
	<ul> <li>5% of the total cost, or</li> <li>\$4.15 copay for generic</li></ul>	<ul> <li>5% of the total cost, or</li> <li>\$4.15 copay for generic</li></ul>	<ul> <li>5% of the total cost, or</li> <li>\$4.15 copay for generic</li></ul>
	(including brand drugs	(including brand drugs	(including brand drugs
	treated as generic) and a	treated as generic) and a	treated as generic) and a
	\$10.35 copayment for all	\$10.35 copayment for all	\$10.35 copayment for all
	other drugs	other drugs	other drugs



Blue Cross and Blue Shield of Illinois complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Cross and Blue Shield of Illinois does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Illinois:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact a Civil Rights Coordinator.

If you believe that Blue Cross and Blue Shield of Illinois has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, Office of Civil Rights Coordinator, 300 E. Randolph St., 35<sup>th</sup> floor, Chicago, Illinois 60601, 1-855-664-7270, TTY/TDD: 1-855-661-6965, Fax: 1-855-661-6960. You can file a grievance by phone, mail, or fax. If you need help filing a grievance, a Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-877-299-1008 (TTY/TDD: 711). 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.
Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-877-299-1008 (TTY/TDD: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.
Arabic: سيقوم شخص ما يتحدث العربية إإننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول 1008-877-1-1 (/TTY 711 :TDD: بمساعدتك. هذه خدمة مجانية على مترجم فوري، ليس عليك سوى الاتصال بنا على
Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-877-299-1008 (TTY/TDD: 711). पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.
Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-877-299-1008 (TTY/TDD: 711). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.
Portugués: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-877-299-1008 (TTY/TDD: 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.
French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-877-299-1008 (TTY/TDD: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.
Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-877-299-1008 (TTY/TDD: 711). Ta

usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、1-877-299-1008 (TTY/TDD: 711). にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサー ビスです。



Out-of-network/non-contracted providers are under no obligation to treat Blue Cross Medicare members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

This information is not a complete description of benefits. Call 1-866-390-4276 (TTY: 711) for more information.

PPO plans provided by Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a Medicare Advantage organization with a Medicare contract. Enrollment in HCSC's plans depends on contract renewal.