

BlueCross BlueShield of Illinois

City of Chicago

Summary of Benefits

Blue Cross Group Medicare Advantage Open Access (PPO)SM

January 1 – December 31, 2024

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage Benefits Insert." Y0096_8634CITYCHICAGOSB24_M Blue Cross Group Medicare Advantage Open Access (PPO)

Blue Cross Group Medicare Advantage Open Access (PPO), Blue Cross Group Medicare Advantage Open Access (PPO), and Blue Cross Group Medicare Advantage Open Access (PPO) are a Medicare Advantage PPO plan with a Medicare contract. Enrollment in the Plan depends on contract renewal.

The benefit information provided does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call 1-866-390-4276 (TTY 711) and request the "Evidence of Coverage" or access it online at <u>www.bcbsil.com/</u>retiree-medicare-tools.

To join Blue Cross Group Medicare Advantage Open Access (PPO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and be a retiree, or Medicare-eligible dependent of a retiree, of City of Chicago.

Our service area includes anywhere in the United States.

For coverage and costs of Original Medicare, look in your current **"Medicare & You"** handbook. View it online at <u>www.medicare.gov</u> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 7 days a week, 24 hours a day. TTY users should call 1-877-486-2048.

This document is available in other formats such as Braille, large print or audio.

For more information, please call us at 1-866-390-4276 (TTY users should call 711), 7 days a week, 8 a.m. to 8 p.m. or visit us at <u>www.</u> <u>bcbsil.com/retiree-medicare-tools</u>.

Understanding the Benefits

Blue Cross Group Medicare Advantage Open Access (PPO) has a network of doctors, hospitals, pharmacies, and other providers. You may seek care from any provider that accepts Medicare and agrees to bill us. Your benefit levels are the same whether or not you utilize a network provider.

- You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.
- You can see our plan's Provider Directory and/or Pharmacy Directory at <u>www.bcbsil.com/retiree-medicare-tools</u>.

NOTE: Services with a * may require prior authorization or a referral from your doctor.

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
MONTHLY PREMIUN	I, DEDUCTIBLE, AND LIMITS ON	HOW MUCH YOU PAY FOR COVE	RED SERVICES
How much is the monthly premium? (includes both medical and drugs)	\$440.40 per month	\$200 per month	\$0 per month
Deductible	This plan does not have a deductible for medical services.	Your deductible is \$250 for in-network and out-of-network medical services with a coinsurance.	Your deductible is \$625 for in-network and out-of-network medical services with a coinsurance.
Maximum Out-of-Pocket Responsibility (does not include Part D prescription drugs)	 Your yearly limit(s) in this plan: \$1,000 combined for services you receive from in-network and out of network providers. 	 Your yearly limit(s) in this plan: \$2,000 combined for services you receive from in-network and out of network providers. 	 Your yearly limit(s) in this plan: \$5,000 combined for services you receive from in-network and out of network providers.
Inpatient Hospital Care*	Our plan covers an unlimited number of days for an inpatient hospital stay.	Our plan covers an unlimited number of days for an inpatient hospital stay.	Our plan covers an unlimited number of days for an inpatient hospital stay.
	<u>In-network:</u> \$0 copay per stay <u>Out-of-network:</u> \$0 copay per stay	<u>In-network:</u> \$0 copay per stay <u>Out-of-network:</u> \$0 copay per stay	In-network: \$250 copay per day for days 1-7 and \$0 copay per day for days 8+
	Stay	Stay	<u>Out-of-network:</u> \$250 copay per day for days 1-7 and \$0 copay per day for days 8+

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
Outpatient	<u>In-network:</u> \$0 copay	<u>In-network:</u> \$0 copay	In-network: 20% of the total cost
Hospital*	Out-of-network: \$0 copay	Out-of-network: \$0 copay	<u>Out-of-network:</u> 20% of the total cost
Ambulatory	In-network: \$0 copay	In-network: \$0 copay	In-network: 20% of the total cost
Surgical Center (ASC)*	Out-of-network: \$0 copay	<u>Out-of-network:</u> \$0 copay	<u>Out-of-network:</u> 20% of the total cost
Doctor Visits*			
 Primary care provider Specialists 	 In-network: \$20 copay Out-of-network: \$20 copay In-network: \$30 copay Out-of-network: \$30 copay 	 In-network: \$25 copay Out-of-network: \$25 copay In-network: \$30 copay Out-of-network: \$30 copay 	 In-network: \$25 copay Out-of-network: \$25 copay In-network: \$50 copay Out-of-network: \$50 copay
Preventive Care*	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay
(e.g., flu vaccine,	Out-of-network: \$0 copay	Out-of-network: \$0 copay	Out-of-network: \$0 copay
diabetic screenings)	Important Message About What You Pay for Vaccines Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible. Call Customer Service for more information.	Important Message About What You Pay for Vaccines Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible. Call Customer Service for more information.	Important Message About What You Pay for Vaccines Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible. Call Customer Service for more information.
	*Other preventive services are available. There are some covered services that may have a cost.	*Other preventive services are available. There are some covered services that may have a cost.	*Other preventive services are available. There are some covered services that may have a cost.

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
Emergency Care	In-network: \$0 copay Out-of-network: \$0 copay	In-network: \$50 copay Out-of-network: \$50 copay	In-network: 20% (Max of \$120) of the total cost Out-of-network: 20% (Max of
	Cost share waived if admitted within 3 days for the same condition.	Cost share waived if admitted within 3 days for the same condition.	\$120) of the total cost Cost share waived if admitted within 3 days for the same
Urgently Needed Services	<u>In-network:</u> \$0 copay <u>Out-of-network:</u> \$0 copay	In-network: 20% (Max of \$65) of the total cost	condition. In-network: 20% (Max of \$60) of the total cost
		<u>Out-of-network:</u> 20% (Max of \$65) of the total cost	<u>Out-of-network:</u> 20% (Max of \$60) of the total cost
Diagnostic Tests, Lab and Radiology Services, and X-Rays*			
 Diagnostic tests and procedures 	 <u>In-network:</u> \$0 copay <u>Out-of-network:</u> \$0 copay 	 <u>In-network:</u> \$0 copay <u>Out-of-network:</u> \$0 copay 	 <u>In-network:</u> 20% of the total cost <u>Out-of-network:</u> 20% of the total cost
• Lab services	 <u>In-network:</u> \$0 copay <u>Out-of-network:</u> \$0 copay 	 <u>In-network:</u> \$0 copay <u>Out-of-network:</u> \$0 copay 	 <u>In-network:</u> 20% of the total cost <u>Out-of-network:</u> 20% of the total cost
• MRI, CAT Scan	 <u>In-network:</u> \$0 copay <u>Out-of-network:</u> \$0 copay 	 <u>In-network:</u> 20% of the total cost <u>Out-of-network:</u> 20% of the total cost 	 <u>In-network:</u> 20% of the total cost <u>Out-of-network:</u> 20% of the total cost
• X-Rays	 <u>In-network:</u> \$0 copay <u>Out-of-network:</u> \$0 copay 	 <u>In-network:</u> 20% of the total cost <u>Out-of-network:</u> 20% of the total cost 	 <u>In-network:</u> 20% of the total cost <u>Out-of-network:</u> 20% of the total cost

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
Hearing Services*			
 Medicare covered hearing exam 	 In-network: \$0 copay Out-of-network: \$0 copay 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost
Hearing aid	Not Covered	Not Covered	Not Covered
Dental Services*			
• Medicare covered dental	 In-network: \$0 copay Out-of-network: \$0 copay 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 <u>In-network:</u> 20% of the total cost <u>Out-of-network:</u> 20% of the total cost
 Preventive Dental 	Not Covered	Not Covered	Not Covered
 Supplemental Dental Services 	• Not Covered	• Not Covered	Not Covered
Vision Services*			
• Medicare covered vision exam	 In-network: \$0 copay Out-of-network: \$0 copay 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
• Medicare covered eyewear	 In-network: \$0 copay for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery Out-of-network: \$0 copay for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery 	 In-network: 20% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery Out-of-network: 20% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery 	 In-network: 20% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery Out-of-network: 20% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery
• Routine vision exam	Not Covered	Not Covered	Not Covered
• Routine eyewear	Not Covered	Not Covered	Not Covered
Mental Health Care*		·	<u>.</u>
 Inpatient mental health 	 In-network: \$0 copay Out-of-network: \$0 copay 	 In-network: \$0 copay Out-of-network: \$0 copay 	 In-network: \$250 copay per day for days 1-6 and \$0 copay per day for days 7+ Out-of-network: \$250 copay per day for days 1-6 and \$0 copay per day for days 7+

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
 Outpatient group therapy/ individual therapy visit 	Individual • In-network: \$0 copay • Out-of-network: \$0 copay Group • In-network: \$0 copay • Out-of-network: \$0 copay	 Individual In-network: 20% of the total cost Out-of-network: 20% of the total cost Group In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 Individual In-network: 20% of the total cost Out-of-network: 20% of the total cost Group In-network: 20% of the total cost Out-of-network: 20% of the total cost
Skilled Nursing Facility (SNF)*	In-network: \$0 copay per day for days 1-20. \$0 copay per day for days 21-100. Out-of-network: \$0 copay per day for days 1-20 \$0 copay per day for days 21-100.	In-network: \$0 copay per day for days 1-20. \$178 copay per day for days 21-100. Out-of-network: \$0 copay per day for days 1-20 \$178 copay per day for days 21-100.	In-network: \$0 copay per day for days 1-20. \$164.50 copay per day for days 21-100. Out-of-network: \$0 copay per day for days 1-20 \$164.50 copay per day for days 21-100.
Outpatient Rehabilitation* • Occupational Therapy • Physical therapy and speech and language therapy visit	In-network:\$0 copay Out-of-network: \$0 copay In-network: \$0 copay Out-of-network: \$0 copay	In-network: 20% of the total cost Out-of-network: 20% of the total cost In-network: 20% of the total cost Out-of-network: 20% of the total cost	In-network: 20% of the total cost Out-of-network: 20% of the total cost In-network: 20% of the total cost Out-of-network: 20% of the total cost

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
Ambulance*			
• Ground services	 In-network: \$0 copay for each one-way trip <u>Out-of-network:</u> \$0 copay for each one-way trip 	 In-network: 20% of the total cost for each one-way trip <u>Out-of-network:</u> 20% of the total cost for each one-way trip 	 <u>In-network:</u> 20% of the total cost for each one-way trip <u>Out-of-network:</u> 20% of the total cost for each one-way trip
• Air services	 <u>In-network:</u> \$0 copay for each one-way trip <u>Out-of-network:</u> \$0 copay for each one-way trip 	 In-network: 20% of the total cost for each one-way trip <u>Out-of-network:</u> 20% of the total cost for each one-way trip 	 <u>In-network:</u> 20% of the total cost for each one-way trip <u>Out-of-network:</u> 20% of the total cost for each one-way trip
Transportation*	Not Covered	Not Covered	Not Covered
Medicare Part B Drugs*			
 Chemotherapy drugs 	 In-network: 0% of the total cost Out-of-network: 0% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost
 Other Part B drugs 	 <u>In-network:</u> 0% of the total cost <u>Out-of-network:</u> 0% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost

	Blue Cross Group Medicare	Blue Cross Group Medicare	Blue Cross Group Medicare
	Advantage Open Access (PPO) [™]	Advantage Open Access (PPO) [™]	Advantage Open Access (PPO) [™]
	MA #1	MA #2	MA #3
PRESCRIPTION DRU	G BENEFITS		
Stage 1: Part D Deductible	\$100 (Tiers 1-5) per year for Part D prescription drugs	\$200 (Tiers 1-5) per year for Part D prescription drugs	\$400 (Tiers 1-5) per year for Part D prescription drugs
	Important Message About What	Important Message About What	Important Message About What
	You Pay for Insulin	You Pay for Insulin	You Pay for Insulin
	You won't pay more than \$35 for a	You won't pay more than \$35 for a	You won't pay more than \$35 for a
	one-month supply of each insulin	one-month supply of each insulin	one-month supply of each insulin
	product covered by our plan, no	product covered by our plan, no	product covered by our plan, no
	matter what cost-sharing tier it's	matter what cost-sharing tier it's	matter what cost-sharing tier it's
	on.	on.	on.
Stage 2: Initial Coverage	You stay in the Intial Coverage Stage until your yearly drug costs reach \$5,030. Total yearly drug costs are the total drug costs paid by both you and our plan. Once you reach this amount, you will enter the Coverage Gap.	You stay in the Intial Coverage Stage until your yearly drug costs reach \$5,030. Total yearly drug costs are the total drug costs paid by both you and our plan. Once you reach this amount, you will enter the Coverage Gap.	You stay in the Intial Coverage Stage until your yearly drug costs reach \$5,030. Total yearly drug costs are the total drug costs paid by both you and our plan. Once you reach this amount, you will enter the Coverage Gap.

Cost Shares During the Initial Coverage Stage

Initial Coverage Stage: Standard Retail Pharmacy				
Standard Retail	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3	
Tier 1:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
Preferred Generic	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 2:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
Generic	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 3:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
Preferred Brand	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 4:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
Non-Preferred Drug	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 5:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
Specialty Tier	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	

Initial Coverage Stage: Standard Mail Order Pharmacy				
Standard Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3	
Tier 1:	One-month supply: \$10	One-month supply: \$10	One-month supply: \$10	
Preferred Generic	Three-month supply: \$30	Three-month supply: \$30	Three-month supply: \$30	
Tier 2:	One-month supply: \$10	One-month supply: \$10	One-month supply: \$10	
Generic	Three-month supply: \$30	Three-month supply: \$30	Three-month supply: \$30	
Tier 3:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
Preferred Brand	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 4:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
Non-Preferred Drug	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	
Tier 5:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%	
Specialty Tier	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%	

Initial Coverage Stage: Long-term Care and Out-of-network Pharmacies (one-month supply)						
	Blue Cross Group Medicare Advantage Open Access (PPO) SM Blue Cross Group Medicare Advantage Open Access (PPO) SM Blue Cross Group Medicare Advantage Open Access (PPO) SM MA #1MA #2MA #3					
Long-term Care Tiers 1-5	If you reside in a long-term facility, you pay the same as at a standard retail pharmacy.					
Out-of-network Tiers 1-5	You may get drugs from an out-of-network pharmacy in specific situations. You generally must use a network pharmacy to fill your prescription.					

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) ^{s™} MA #3	
Stage 3: Coverage Gap	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there temporary change in what you will pay for your drugs. The coverage gap begins after the total year cost (including what our plan has paid and what you have paid) reaches \$5,030.			
	See the table(s) below for your costs during this stage. You stay in this stage until your year "out-of-pocket costs" (your payments) reach a total of \$8,000.		age until your year-to-date	

Coverage Gap Stage: Standard Retail Pharmacy			
Standard Retail	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
Tier 1:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Preferred Generic	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 2:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Generic	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 3:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Preferred Brand	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 4: Non-Preferred Drug	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 5:	One-month supply: 15%	One-month supply: 15%	One-month supply: 25%
Specialty Tier	Three-month supply: 15%	Three-month supply: 15%	Three-month supply: 25%

Coverage Gap Stage: Standard Mail Order Pharmacy			
Standard Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
Tier 1:	One-month supply: \$10	One-month supply: \$10	One-month supply: 25%
Preferred Generic	Three-month supply: \$30	Three-month supply: \$30	Three-month supply: 25%
Tier 2:	One-month supply: \$10	One-month supply: \$10	One-month supply: 25%
Generic	Three-month supply: \$30	Three-month supply: \$30	Three-month supply: 25%
Tier 3:	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
Preferred Brand	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 4: Non-Preferred Drug	One-month supply: 20%	One-month supply: 20%	One-month supply: 25%
	Three-month supply: 20%	Three-month supply: 20%	Three-month supply: 25%
Tier 5:	One-month supply: 15%	One-month supply: 15%	One-month supply: 25%
Specialty Tier	Three-month supply: 15%	Three-month supply: 15%	Three-month supply: 25%

	Blue Cross Group Medicare	Blue Cross Group Medicare	Blue Cross Group Medicare
	Advantage Open Access (PPO) [™]	Advantage Open Access (PPO) [™]	Advantage Open Access (PPO) [™]
	MA #1	MA #2	MA #3
Stage 4: Catastrophic Coverage	After your yearly out-of-pocket drug costs reach your out-of-pocket limit (refer to the Evidence of Coverage Benefit Insert for your yearly limit), you pay nothing for covered Part D drugs.	After your yearly out-of-pocket drug costs reach your out-of-pocket limit (refer to the Evidence of Coverage Benefit Insert for your yearly limit), you pay nothing for covered Part D drugs.	After your yearly out-of-pocket drug costs reach your out-of-pocket limit (refer to the Evidence of Coverage Benefit Insert for your yearly limit), you pay nothing for covered Part D drugs.

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
ADDITIONAL MEMB	ER BENEFITS		
NOTE: Services with	a * may require prior authoriza	ation or a referral from your doo	ctor.
Acupuncture	Acupuncture for chronic low back pain (Medicare-covered) • In-network: \$0 copay • Out-of-network: \$0 copay Routine Acupuncture	Acupuncture for chronic low back pain (Medicare-covered) • In-network: \$0 copay • Out-of-network: \$0 copay Routine Acupuncture	 Acupuncture for chronic low back pain (Medicare-covered) In-network: \$0 copay Out-of-network: \$0 copay Routine Acupuncture
	(non-Medicare-covered) • Not Covered	(non-Medicare-covered) Not Covered 	(non-Medicare-covered) • Not Covered
Chiropractic Care*	Medicare-covered manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position)	Medicare-covered manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position)	Medicare-covered manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position)
	 In-network: \$0 copay Out-of-network: \$0 copay <u>Routine Chiropractic Services</u> (non-Medicare-covered) 	 In-network: \$20 copay Out-of-network: \$20 copay <u>Routine Chiropractic Services</u> (non-Medicare-covered) 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost
	• Not Covered	• Not Covered	Routine Chiropractic Services (non-Medicare-covered) • Not Covered

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
Diabetes Supplies	Diabetes monitoring supplies	Diabetes monitoring supplies	Diabetes monitoring supplies
and Services*	 In-network: 0% of the total cost Out-of-network: 0% of the total cost 	 In-network: 0% of the total cost for preferred testing supplies; 20% of the total cost for non-preferred testing supplies; 20% of total cost for all other supplies. Out-of-network: 0% of the total cost for preferred testing supplies; 20% of the total cost for non-preferred testing supplies; 20% of the total cost for all other supplies. 	 In-network: 0% of the total cost for preferred testing supplies; 20% of the total cost for non-preferred testing supplies; 20% of total cost for all other supplies. Out-of-network: 0% of the total cost for preferred testing supplies; 20% of the total cost for non-preferred testing supplies; 20% of the total cost for non-preferred testing supplies; 20% of the total cost for all other supplies.
	<u>Diabetes self-management</u> training	<u>Diabetes self-management</u> training	<u>Diabetes self-management</u> <u>training</u>
	 In-network: \$0 copay 	 In-network: \$0 copay 	 In-network: \$0 copay
	• Out-of-network: \$0 copay	• Out-of-network: \$0 copay	• Out-of-network: \$0 copay
Durable Medical Equipment (wheelchairs, oxygen, etc.)*	 In-network: \$0 copay Out-of-network: \$0 copay 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost

	Blue Cross Group Medicare	Blue Cross Group Medicare	Blue Cross Group Medicare
	Advantage Open Access (PPO) [™]	Advantage Open Access (PPO) [™]	Advantage Open Access (PPO) [™]
	MA #1	MA #2	MA #3
Wellness Programs	\$0 copay for SilverSneakers [*] †	\$0 copay for SilverSneakers [*] †	\$0 copay for SilverSneakers [*] †
	Fitness Program	Fitness Program	Fitness Program
	This benefit includes	This benefit includes	This benefit includes
	SilverSneakers instructor-led group	SilverSneakers instructor-led group	SilverSneakers instructor-led group
	fitness classes. At participating	fitness classes. At participating	fitness classes. At participating
	locations, you can take classes plus	locations, you can take classes plus	locations, you can take classes plus
	use exercise equipment and other	use exercise equipment and other	use exercise equipment and other
	amenities. Additionally,	amenities. Additionally,	amenities. Additionally,
	SilverSneakers FLEX [*] gives you	SilverSneakers FLEX [*] gives you	SilverSneakers FLEX [®] gives you
	options to get active outside of	options to get active outside of	options to get active outside of
	traditional gyms. SilverSneakers	traditional gyms. SilverSneakers	traditional gyms. SilverSneakers
	also connects you to a support	also connects you to a support	also connects you to a support
	network and virtual resources	network and virtual resources	network and virtual resources
	through SilverSneakers Live,	through SilverSneakers Live,	through SilverSneakers Live,
	SilverSneakers On-Demand [™] and	SilverSneakers On-Demand [™] and	SilverSneakers On-Demand [™] and
	a mobile app, SilverSneakers GO [™] .	a mobile app, SilverSneakers GO [™] .	a mobile app, SilverSneakers GO [™] .
	†SilverSneakers, SilverSneakers	†SilverSneakers, SilverSneakers	†SilverSneakers, SilverSneakers
	FLEX, SilverSneakers On-Demand,	FLEX, SilverSneakers On-Demand,	FLEX, SilverSneakers On-Demand,
	and SilverSneakers GO are	and SilverSneakers GO are	and SilverSneakers GO are
	registered trademarks or	registered trademarks or	registered trademarks or
	trademarks of Tivity Health, Inc.	trademarks of Tivity Health, Inc.	trademarks of Tivity Health, Inc.
Foot Care (podiatry services)*	Medicare-covered foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions	Medicare-covered foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions	Medicare-covered foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions
	In-network: \$0 copayOut-of-network: \$0 copay	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
Home Health Care*	In-network: \$0 copayOut-of-network: \$0 copay	In-network: \$0 copayOut-of-network: \$0 copay	In-network: \$0 copayOut-of-network: \$0 copay
Opioid Treatment Program Services*	In-network: \$0 copayOut-of-network: \$0 copay	In-network: \$0 copayOut-of-network: \$0 copay	In-network: \$0 copayOut-of-network: \$0 copay
Outpatient	Group therapy visit	Group therapy visit	Group therapy visit
Substance Abuse Services*	In-network: \$0 copayOut-of-network: \$0 copay	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost
	Individual therapy visit	total cost Individual therapy visit	total cost Individual therapy visit
	 In-network: \$0 copay Out-of-network: \$0 copay 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost
Over-the-Counter Items	Not Covered	Not Covered	Not Covered
Prosthetic Devices	Prosthetic devices	Prosthetic devices	Prosthetic devices
(braces, artificial limbs, etc.)*	In-network: \$0 copayOut-of-network: \$0 copay	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost
	Related medical supplies	Related medical supplies	Related medical supplies
	In-network: \$0 copayOut-of-network: \$0 copay	• In-network: 20% of the total cost	 In-network: 20% of the total cost
		• Out-of-network: 20% of the total cost	Out-of-network: 20% of the total cost

	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #1	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #2	Blue Cross Group Medicare Advantage Open Access (PPO) [™] MA #3
Meals	Not Covered	Not Covered	Not Covered
Renal Dialysis*	In-network: \$0 copayOut-of-network: \$0 copay	 In-network: 20% of the total cost Out-of-network: 20% of the total cost 	 In-network: 20% of the total cost Out-of-network: 20% of the total cost
Supplemental Telehealth Services	 In-network: \$0 copay for urgent care; \$0 copay for Outpatient Mental Health; \$0 copay for Outpatient Mental Health Psychiatric visit through MDLive. Out-of-network: Not Covered 	 In-network: \$10 copay for urgent care; \$10 copay for Outpatient Mental Health; \$10 copay for Outpatient Mental Health Psychiatric visit through MDLive. Out-of-network: Not Covered 	 In-network: \$10 copay for urgent care; \$20 copay for Outpatient Mental Health; \$20 copay for Outpatient Mental Health Psychiatric visit through MDLive. Out-of-network: Not Covered
Hospice		om a Medicare-certified hospice. You ospice is covered outside of our plan.	



Blue Cross and Blue Shield of Illinois complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Cross and Blue Shield of Illinois does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Illinois:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Civil Rights Coordinator.

If you believe that Blue Cross and Blue Shield of Illinois has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, Office of Civil Rights Coordinator, 300 E. Randolph St., 35th floor, Chicago, Illinois 60601, 1-855-664-7270, TTY/TDD: 1-855-661-6965, Fax: 1-855-661-6960, <u>Civilrightscoordinator@hcsc.</u> net. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-877-299-1008** (TTY/TDD: **711**).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-299-1008** (TTY/TDD: **711**).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-299-1008 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-299-1008(TTY/TDD:711)。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-299-1008 (TTY/TDD: 711) 번으로 전화해 주십시오

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-299-1008** (TTY/TDD: **711**).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1008-1877- (رقم هاتف الصم والبكم: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-299-1008 (телетайп: 711).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો ન:િશુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-877-299-1008 (TTY: 711).

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں .(TTY: **711**) **1-877-299-1008**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-877-299-1008** (TTY/TDD: **711**).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-877-299-1008** (TTY/TDD: **711**).

ध्यान दें: यदआिप हर्दीि बोलते हैं तो आपके लएि मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। **1-877-299-1008** (TTY/TDD: **711**) पर कॉल करें।

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-877-299-1008** (ATS : **711**).

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε **1-877-299-1008** (TTY: **711**).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-877-299-1008** (TTY/TDD: **711**).



Out-of-network/non-contracted providers are under no obligation to treat Blue Cross Medicare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

This information is not a complete description of benefits. Call 1-866-390-4276 (TTY: 711) for more information.

PPO plans provided by Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a Medicare Advantage organization with a Medicare contract. Enrollment in HCSC's plans depends on contract renewal.