

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	Individual: Participating \$1,500; Non- Participating \$15,000 Family: Participating \$3,000; Non- Participating \$45,000	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. In-Network Preventive Health care services, certain services with a <u>copayment</u> , and <u>prescription drugs</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive- care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Individual: Participating \$7,800; Non- Participating Unlimited Family: Participating \$15,600; Non- Participating Unlimited	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , <u>balance billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.bcbsil.com/bluechoicepreferredppo or call 1-800-541-2768 for a list of Participating <u>Providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

			What You Will Pay		Limitations, Exceptions, & Other	
	Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
		Primary care visit to treat an injury or illness	\$30/visit; <u>deductible</u> does not apply	50% <u>coinsurance</u>	Virtual Visits: \$30/visit. See your benefit booklet* for details.	
	lf you visit a health care <u>provider's</u> office	<u>Specialist</u> visit	\$60/visit; <u>deductible</u> does not apply	50% <u>coinsurance</u>	None	
	or clinic	<u>Preventive</u> <u>care/screening</u> /immunization	No Charge; <u>deductible</u> does not apply	50% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	25% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization may be required; see your benefit booklet* for details.	
		Imaging (CT/PET scans, MRIs)	25% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization may be required; see your benefit booklet* for details.	

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		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services rou May Need Participating Provider		Non-Participating Provider	Important Information	
	Generic drugs	(You will pay the least) Retail: \$15/prescription Mail - \$45/prescription; deductible does not apply	(You will pay the most) \$15/prescription; <u>deductible</u> does not apply	Limited to a 30-day supply at retail (or a 90-day supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at	
	Brand drugs (Preferred)	Retail: \$30/prescription Mail - \$90/prescription; <u>deductible</u> does not apply	\$30/prescription; <u>deductible</u> does not apply	mail order. <u>Specialty drugs</u> are limited to a 30-day supply except for certain FDA- designated dosing regimens. Payment of the difference between the cost of a	
If you need drugs to treat your illness or	Brand drugs (Non-Preferred)	Retail: \$60/prescription Mail - \$180/prescription; <u>deductible</u> does not apply	\$60/prescription; <u>deductible</u> does not apply	brand name drug and a generic may also be required if a generic drug is available. Any differences between the cost of the generic drug and the cost of the brand	
More information abo prescription drug <u>coverage</u> is available www.bcbsil.com/rx25/	at	\$250/prescription; <u>deductible</u> does not apply	\$250/prescription; <u>deductible</u> does not apply	generic drug and the cost of the brand name drug will apply to the <u>deductible</u> or out-of-pocket maximum. The applicable <u>cost sharing</u> (by tier) and the cost difference between the generic and brand will never exceed the overall cost of the drug. All Out-of-Network prescriptions are subject to a 50% additional charge after the applicable <u>copayment/coinsurance</u> . Additional charge will not apply to any <u>deductible</u> or out-of-pocket amounts. The amount you may pay per 30-day supply of a covered insulin drug, regardless of quantity or type, shall not exceed \$100, when obtained from a Preferred Participating or Participating Pharmacy.	
If you have outpatie	nt Facility fee (e.g., ambulatory surgery center)	25% <u>coinsurance</u>	\$2,000/visit plus 50% <u>coinsurance</u>	<u>Preauthorization</u> may be required. For Outpatient Infusion Therapy, see your	
surgery	Physician/surgeon fees	25% <u>coinsurance</u>	50% <u>coinsurance</u>	benefit booklet* for details.	

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		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
	Emergency room care	25% <u>coinsurance</u>	25% <u>coinsurance</u>	None	
If you need immediate medical attention	Emergency medical transportation	25% <u>coinsurance</u>	25% <u>coinsurance</u>	Preauthorization may be required for non-emergency transportation; see your benefit booklet* for details.	
	<u>Urgent care</u>	\$45/visit; <u>deductible</u> does not apply	50% <u>coinsurance</u>	None	
lf you have a hospital stay	Facility fee (e.g., hospital room)	25% <u>coinsurance</u>	\$2,000/visit plus 50% <u>coinsurance</u>	Preauthorization required. Preauthorization penalty: \$1,000 or 50% of the eligible charge In-Network, \$500 Out-of-Network. See your benefit booklet* for details.	
	Physician/surgeon fees	25% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization required.	
lf you need mental health, behavioral health, or substance	Outpatient services	\$30/office visit; <u>deductible</u> does not apply 25% <u>coinsurance</u> for other outpatient services	50% <u>coinsurance</u>	<u>Preauthorization</u> may be required; see your benefit booklet* for details. Telepsychiatry benefits and Virtual Visits are available; See your benefit booklet* for details.	
abuse services	Inpatient services	25% <u>coinsurance</u>	\$2,000/visit plus 50% <u>coinsurance</u>	Preauthorization required; see your benefit booklet* for details.	
	Office visits	Primary Care: \$30 <u>Specialist</u> : \$60; <u>deductible</u> does not apply	50% <u>coinsurance</u>	<u>Copayment</u> applies to first prenatal visit (per pregnancy). <u>Cost sharing</u> does not apply for <u>preventive services</u> . Depending	
lf you are pregnant	Childbirth/delivery professional services	25% <u>coinsurance</u>	50% <u>coinsurance</u>	on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and	
	Childbirth/delivery facility services	25% <u>coinsurance</u>	\$2,000/visit plus 50% <u>coinsurance</u>	services described elsewhere in the SBC (i.e., ultrasound).	

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		What You	u Will Pay	Limitations, Exceptions, & Other	
Common Medical EventServices You May NeedParticipating Provider (You will pay the least)			Non-Participating Provider (You will pay the most)	Important Information	
	<u>Home health care</u>	25% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization may be required.	
lf	Rehabilitation services	\$30/visit; <u>deductible</u> does not apply	50% <u>coinsurance</u>	Dreautherization may be required	
If you need help recovering or have other special health	Habilitation services	\$30/visit; <u>deductible</u> does not apply	50% <u>coinsurance</u>	<u>Preauthorization</u> may be required.	
needs	Skilled nursing care	25% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization may be required.	
	Durable medical equipment	25% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization may be required.	
	Hospice services	25% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization may be required.	
	Children's eye exam	No Charge; <u>deductible</u> does not apply	Up to a \$30 reimbursement is available	One visit per year. Out-of-Network reimbursement will not exceed the retail cost. See your benefit booklet* (Pediatric Vision Care Benefits) for details.	
lf your child needs dental or eye care	Children's glasses	No Charge; <u>deductible</u> does not apply	Up to a \$75 reimbursement is available	One pair of glasses per year up to age 19. Reimbursement for frames, lenses and lens options purchased Out-of- Network is available (not to exceed the retail cost). See your benefit booklet* (Pediatric Vision Care Benefits) for details.	
	Children's dental check-up	Not Covered	Not Covered	None	

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**Excluded Services & Other Covered Services:** Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) • Acupuncture Long-term care Routine eye care (Adult) • Dental care (Adult and child) Non-emergency care when traveling outside the Weight loss programs U.S. Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) • Abortion care Cosmetic surgery (when medically necessary) • Private-duty nursing (with the exception of inpatient • Bariatric surgery • Hearing aids (1 per ear every 24 months) private-duty nursing) • Routine foot care (when medically necessary) Chiropractic care (Chiropractic and Osteopathic • Infertility treatment (covered for 4 procedures per

benefit period)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-541-2768. You may also contact your state insurance department at 1-877-527-9431. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-541-2768 or visit <u>www.bcbsil.com</u>, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Illinois Department of Insurance at 1-877-527-9431 or visit <u>http://insurance.illinois.gov</u>.

# Does this plan provide Minimum Essential Coverage? Yes

manipulation limited to 25 visits per calendar year)

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-541-2768.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-541-2768.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-541-2768.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-541-2768.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$1,500 \$60 25% 25%	<ul> <li>The <u>plan's</u> overall <u>deductible</u> \$1,500</li> <li><u>Specialist copayment</u> \$60</li> <li>Hospital (facility) <u>coinsurance</u> 25%</li> <li>Other <u>coinsurance</u> 25%</li> </ul>		0 ■ <u>Specialist</u> <u>copayment</u> 6 ■ Hospital (facility) <u>coinsurance</u>	
This EXAMPLE event includes services like:Specialistoffice visits (prenatal care)Childbirth/DeliveryProfessional ServicesChildbirth/DeliveryFacility ServicesDiagnostic tests(ultrasounds and blood work)Specialistvisit (anesthesia)		This EXAMPLE event includes services like:Primary care physicianoffice visits (includingdisease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like:Emergency room care (including medical supplies)Diagnostic test (x-ray)Durable medical equipment (crutches)Rehabilitation services (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost \$5,600		Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:	In this example, Mia would pay:		
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$1,500	Deductibles	\$900	Deductibles	\$1,500
<u>Copayments</u>	\$40	<u>Copayments</u>	\$900	<u>Copayments</u>	\$300
<u>Coinsurance</u>	\$2,800	<u>Coinsurance</u>	\$0	<u>Coinsurance</u>	\$100
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions \$20		Limits or exclusions	\$0
The total Peg would pay is	\$4,400	The total Joe would pay is	\$1,820	The total Mia would pay is	\$1,900

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

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#### Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984. We provide free communication aids and services for anyone with a disability or who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator	Phone:	855-664-7270 (voicemail)
300 E. Randolph St., 35th Floor	TTY/TDD:	855-661-6965
Chicago, IL 60601	Fax:	855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 200 Independence Avenue SW Room 509F, HHH Building 1019 Washington, DC 20201

of Health and Huma	an Se
Phone:	800
TTY/TDD:	800
Complaint Portal:	http
Complaint Forms:	http
1. ES	CC

800-368-1019 800-537-7697 https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf https://www.hhs.gov/civil-rights/filing-acomplaint/complaint-process/index.html

	To receive language or communication assistance free of charge, please call us at 855-710-6984.		
Español	Llámenos al 855-710-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo.		
العربية	لتلقى المساعدة اللغوية أو التواصل مجانًا، يرجى الاتصال بنا على الرقم 6984-710-855.		
繁體中文	如欲獲得免費語言或溝通協助, 請撥打855-710-6984與我們聯絡。		
Français	Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez nous appeler au 855-710-6984.		
Deutsch	Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, rufen Sie uns bitte unter 855-710-6984 an.		
ગુજરાતી	ભાષા અથવા સંચાર સહાય મફતમાં મેળવવા માટે, કૃપા કરીને અમને 855-710-6984 પર કૉલ કરો.		
हिंदी	निःशुल्क भाषा या संचार सहायता प्राप्त करने के लिए, कृपया हमें 855-710-6984 पर कॉल करें।		
Italiano	Per assistenza gratuita alla lingua o alla comunicazione, chiami il numero 855-710-6984.		
한국어	언어 또는 의사소통 지원을 무료로 받으려면 855-710-6984번으로 전화해 주세요.		
Navajo	Niná: Doo bilagáana bizaad dinits'á'góó, shá ata' hodooni nínízingo, t'áájíík'eh bee náhaz'á. 1-866-560-4042 jį' hodíilni.		
فارس <mark>ی</mark>	بر ای دریافت کمک زبانی یا ار تباطی ر ایگان، لطفاً با شمار ه 6984-710-855 تماس بگیرید.		
Polski	Aby uzyskać bezpłatną pomoc językową lub komunikacyjną, prosimy o kontakt pod numerem 855-710-6984.		
Русский	Чтобы бесплатно воспользоваться услугами перевода или получить помощь при общении, звоните нам по телефону 855-710-6984.		
Tagalog	Para makatanggap ng tulong sa wika o komunikasyon nang walang bayad, pakitawagan kami sa 855-710-6984.		
ار دو	مفت میں زبان یا مواصلت کی مدد موصول کرنے کے لیے، بر اہ کرم ہمیں 6984-710-855 پر کال کریں۔		
Tiếng Việt	Để được hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi cho chúng tôi theo số 855-710-6984		

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